



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. -4, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG)

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Ref No. **AIACE/CENTRAL/2021 / 013**

Dated 21.2.2022

To
CMD, ECL
Sanctoria (W.Bengal)

Sub: Haraasing and non-processing of Widow Pension claim of Alfariz Rahman spouse of Late Dr Sheikh Aliur Rhman, Retd Dy. CMO, ECL

To
The CMD
ECL

Dear sir,

Your kind attention is drawn to the trailing mail in reference to start widow pension to Mrs Rehman and issue of medical card after death of her husband.

It is informed that Mrs Rehman resides in Guawahati, Assam and is an old lady.

HOD(Pension) ECL has advised her to visit ECL office for completing the formality for starting the pension. She has also been advised to contact another department in the same office for issuance of medical card which clearly shows the executives are working in totally uncoordinated way in ECL HQ.

The letter of HOD(pension) is reproduced in Annexure-I

The referred letter clearly indicates that the HOD(Pension) is harrassing Mrs Rehman instead of helping her.

It is submitted that all the records of Dr Rehman is with ECL. Now, as Dr Rehman has died, only death certificate is sufficient to start pension to her. The CMPFO has also issued Press Release that only death certificate is required for starting the pension (Annexure-II).

For your information, we are also attaching the check list issued by CMPFO for submitting pension claims in Revised SAHAJ, where it is clearly mentioned under (6) ***Only an illiterate claimant should affix his(her) thumb impressions.*** (Annexure-III). Item (7) of this Annexure-III further says that, ***“Where it is possible for claimant to appear before the Colliery Manager on account of the fact that the claimant is residing at the far-flung place from the colliery or the colliery is closed, he(he) may get his(her) identity certified by any Gazetted officer of State or Central government or the M.L.A. or M.P. of the area where he(he) resides and thereafter submit the application to the concerned Regional Commissioner.”***

Further vide highlighted portion of page no. 4 of copy of Revised Sahaj form available at Coal India site, it clearly shows that there is a clear provision by which in place of the Colliery Manager identifying the claimant, Village Mukhiya or any Gazetted Officer can identify. (Annexure-IV).

Thus asking Mrs Rahman to personally appear before him is nothing but playing with rules. Moreover, his asking for a Genuinity Certificate, when CMPFO does not need it, is an extra-constitutional illegal power being exercised by him.

The callous attitude of HOD(Pension) has been taken very seriously by our association and our members are very much agitated over delay in start widow pension of Mrs Rehman and others. We also smell corruption on the part of dealing officials who are harassing the lady to extract money from her.

It is requested to direct concerned officials to take needful action for start of the pension and issue of medical card at the earliest.

Thanking You,



(P.K.SINGH RATHOR)
Principal General Secretary

Encl: As above

CC

1. Secretary, Coal, GOI, New Delhi
2. Chairman, CIL, Kolkata
3. D(P), CIL, Kolkata
4. Commissioner, CMPF, Dhanbad
5. D(F), ECL
6. D(P), ECL

Communication by HOD (Pension Cell, ECL

Dear Madam,

This is in reference to your Widow Pension claim, along with which your claim for issuance of your Photo Medical Card has been received in this office via registered Post. In this regard, it is pertinent to mention here that issuance of Photo Medical Card to the Ex-employees/ spouse of Ex-employee is death by PRMB Cell, ECL HQ, which is a separate Department. (e-mail address prmbexecutives@gmail.com). Hence you have to send the application for issuance of your Medical Card to PRMB Cell, ECL HQ (CPRMSE).

Furthermore, regarding Widow Pension Claim, please refer to our earlier letter bearing ref. no. 1650 dated 25.12.2021, wherein it is clearly mentioned that you will have to visit this office in person since, finger impressions in the claim form will be given in presence of our Official of Pension Department.

You are also advised to please bring all the documents as per Checklist in Original as well as Photo copies (2 Copies), including Identity Card and Aadhar Card of the Identifier and Affidavit with Photo, Sworn before the Executive Magistrate in prescribed Format (Copy attached) during your visit in the Department.

After verification of documents and putting fingers' impression in the claim form in presence of the dealing executive of Pension Department, ECL HQ, you'll have to submit your claim form (two sets) along with all relevant documents duly forwarded by the Departmental Head of the Ex-Employee to this office.

Therefore, your both claim(s) (Widow Pension and Photo Medical Card) are being returned on the address mentioned in the Envelop through which you have sent your claims.

Regards-

HOD(Pension)
Eastern Coalfields Limited.



कोयला खान भविष्य निधि आयुक्त का कार्यालय
(भारत सरकार, कोयला मंत्रालय का एक स्वायत्त निकाय)
OFFICE OF THE COMMISSIONER
COAL MINES PROVIDENT FUND ORGANISATION
(A Statutory Organization under Ministry of Coal, Government of India)
सुपरीम
HEADQUARTERS OFFICE,
DHANBAD

पुलिस लाइन / POLICE LINE.
धनबाद / DHANBAD
पिन - 826001 / PIN-826014
(झारखण्ड) / (JHARKHAND)
फोन नं० / Phone No - 0326-2202114
फैक्स नं० / Fax No - 0326-2202197

Press Release

COAL MINES PROVIDENT FUND ORGANISATION, DHANBAD

SIMPLIFICATION OF PENSION DISBURSEMENT THROUGH -SUNIDHI

Dhanbad,
Date: 13.08.2021, Time: -11:30 AM

Coal Mines Provident Fund Organization (CMPFO), a statutory body under the Ministry of Coal, Govt of India was established in 1948 through an act of Parliament to administer different schemes of Provident Fund, Pension and Deposit Linked Insurance for coal mine workers. These schemes are administered through the Board of Trustees, comprising of 23 members representing Union Govt, State Govt and employees' representatives under Chairmanship of Secretary(Coal), Govt of India.

SUNIDHI (Superior New-generation Information and Data Handling Initiative) launched on 2nd October 2020, an ambitious information technology project, is an effort to digitize all provident fund and pension fund related activities of CMPFO so as to make the system more robust. This software application is running from its Data Centre at Hyderabad in sync with Disaster Recovery Centre at Bhubaneshwar. All the 23 offices of CMPFO are connected to the data center through MPLS-VPN using RailTel Connectivity with a backup link from BSNL. So far more than **sixty thousand cases** have been settled through SUNIDHI which reflects the deep commitment of officers and all staff of CMPFO.

Instances have been brought to the notice of this office where, on death of a pensioner, the spouse/family members of the deceased pensioner are asked by the Pension Disbursing Banks to submit details and documents. This amounts to harassment of the spouse and family members and often leads to avoidable delay in commencement of family pension.

In its endeavor to extend seamless service to the Coal workers in the Country, a revised PPO form and life certificate form is being developed. The disbursing bank will collect the information in life certificate and send to all Regional Offices for necessary check and upload in SUNIDHI. After completion of this work, the spouse would be required to submit only death certificate in the bank for uninterrupted pension disbursement. It has also been decided to capture vital family details in SUNIDHI for prospective settlement of widow/widower pension. Legacy data will also be entered in SUNIDHI within 6 months. Each member would be required to open a joint account with spouse with facility of former/survivor for seamless commencement of pension without running from pillar to post. Accordingly, the current PPO is being revised to include family details in SUNIDHI.

Based on IIT-ISM report for creating a public interface system, NICS I has been contacted for its implementation. The work on this project would start after BoT's approval. Further e-Office is being introduced to make the organization paperless in our pursuit of greener planet. Thus intent for faceless interaction through portal is a move towards a digital economy, ease of doing business by reducing manual discretion and yet another attempt towards greater transparency, efficiency, and accountability.

In order to streamline the pension disbursement, the current system of paper based fund requisition from ROs, on twice a month basis, are being dispensed with. This would be replaced with fetching this from SUNIDHI itself by Headquarter on weekly basis and disbursement of fund to the Regional offices.

The Commissioner has directed disbursement of PF to subscribers of CMPFO at interest rate of 8.6% (recently notified by Govt of India) for the Financial Year 2018-19 with retrospective effect. It has also been decided to organize as many pension adalat as possible in order to minimize the pension grievances.

The Commissioner underscored that upcoming portal would strengthen and augment various service touch points, incorporating "Aatmanirbhar Bharat facilities" as well as embed collaboration tools for all stakeholders. Once commissioned, it would not only enhance efficiency, transparency and accountability manifold but also render best-in-class services to coal miners by reducing human intervention in processes with increased use of modern and cutting-edge digital technologies. The upcoming portal would be one stop source for all PF and pension related information for coal workers. It will also provide an efficient and effective grievance redress mechanism, an interface for Online Calculation of provident and pension fund, family pension, house building advances, marriage advances and other benefits.

http://cmpfo.gov.in/PDF/Instruction_for_Filing_Appl.pdf

7

INSTRUCTIONS FOR FILLING UP THE APPLICATION

1. All application must be routed through the Manager of colliery where he worked last.
2. All columns of application should be filled in neatly by ink and no over writing should be made.
3. If the member has worked in more than one colliery he should give details in columns 4 of part 1 of the application form.
4. Where payment of P.F. money is desired by means of depositing in Postal Saving Bank account the application must clearly specify in Col. 7 of Part I of the application form his Postal Saving Bank Account number and name of Post Office.
5. In case the payment of P.F. money is made by postal money order the money order commission will be deducted out of amount payable. Besides, the money order are normally remitted to the permanent home address. In exceptional circumstances money order can be remitted to a place other than permanent home address on specific recommendation of the Colliery Manager stating the reasons there of.
6. A literate claimant should invariably put his signature in the application form at the places (B). Only an illiterate claimant should affix his thumb impression.
7. A Claimant's identity is required to be established at the time of submission of his claim. So a claimant must get the certificates at Col. 9 of Part I duly signed by the Colliery Manager at places marked (□) and his official seal affixed. Where it is not possible for the claimant to appear before the Colliery Manager personally on account of the fact that the claimant is residing at far-flung place from the colliery or the colliery is closed, he may get his Identity certified by any Gazetted officer of State or Central Government or by M.L.A. or by the M.P. of the area where he resides and thereafter submit the application to the concerned Regional commissioner.
8. If payment of P.F. money or benefits under Family Pension Scheme has been sought for by means of a cheque, the claimant should also furnish the advance stamped receipt in the form appended to his application form. The claimant should affix revenue stamp worth Re. 1/- in the case of advance receipt. The Claimant must also put signature or L.T.I. at (□) and get the same attested by Colliery Manager or any other competent authority mentioned at above. In the advance receipt the space for noting the amount should be left blank and the same will be filled in the C.M.P.F. Regional Offices.
9. If the service of the applicant were terminated on account of bodily or mentally infirmity the employer must attach a Medical certificate in support of the fact.
10. It is advisable to have the payment made by means of a crossed A/C payee cheque only deposited either in the S.B. A/c. of any branch of a Nationalised Bank or any Post Office. This will expedite in quick settlement of the case.
11. If the remittance as desired at the Colliery address reason therefore be clearly stated and P.F. A/c. No. of the person with whom the claimant is putting up.

NEW SAHAJ FORM, Page - 4

<https://www.coalindia.in/media/documents/sahaj14012021130308.pdf>

'सहज' / 'SAHAJ'
(परिशोधित/Revised)
भविष्य निधि वापसी एवं पेंशन दावा के लिए
CLAIM FOR PF REFUND AND PENSION
(सभी प्रकार के भविष्य निधि एवं पेंशन दावा के लिए)
(For all kinds of PF and Pension claims)

प्रमाणित किया जाता है कि उपयुक्त तथ्य सही है तथा मैं नाबालिग _____

कि ओर से श्री/श्रीमती _____

भविष्य निधि राशि के भुगतान की अनुशंसा करता हूँ।

Certified that the facts stated overleaf are correct and I recommend the payment of

Provident Fund Money in favour of Shri/Smt. _____

On behalf of minor _____

कार्यालय मुहर Office Seal	हस्ताक्षर Signature	प्रबन्धक _____ कोलियरी Manager Colliery या/or Mukhia _____ Panchayat या/or A Gazetted Officer _____
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माह/ Month	वेतन रु. Salary in(Rs.)	माह/ Month	वेतन रु. Salary in(Rs.)	राजपत्रित अधिकारी Salary in(Rs.)
कुल दस महीने का वेतन रु. _____				
Total Ten Month Salary Rs.				

औसत दस महीने का वेतन रु. _____

Average Ten Month Salary Rs.

20. कुल पेंशनदायी सेवा (सारणी-III) _____ वर्ष _____ माह
Total Pensionable Service (As per Annexure-III) _____ Years _____ Month

21. औसत दस माह का अनुमानित वेतन
Average Notional Salary of last ten months.

22. पेंशन का विकल्प/Option for Pension
जो लागू न हो उसे काट दें /Strike out the option/portion not applicable

मैं, /I _____ पुत्र/पुत्री/पत्नी/S/o,w/o, d/o _____

_____ को.ख.भ.नि. लेखा सं./CMPF A/C No. _____ नियोजित हूँ/employed

_____ खान/ईकाई/Colliery/Unit having fully understood the provisions of the Pension Scheme

and understanding that what I opt below will be final and I shall have no right to modify